Utility Bill Explanation (see sample bill below)

1. **Service Period**
   This is the length of time between meter readings (usually about 30 days). In this example, “current” read was taken on 7/26/13 and “previous” read was taken on 6/26/13.

2. **Water Charge**
   This charge is based on meter size and consumption total. The sample customer has 5/8”. Billing units are in CCF with 1 CCF equal to 748 gallons.

3. **Water Leak Insurance**
   This is a monthly charge for all South Bend water users. The program’s service charge covers the repair cost of a leaking water service line.

4. **Sewer Charge**
   The sewer charge is based on the water meter size and water consumption total. Average consumption during the winter quarter months is computed to limit summer billing and to account for water that did not enter into the sewer system through outdoor activities.

5. **Sewer Insurance**
   Sewer insurance covers the sewer lateral from the house to the main sewer with a $500 deductible. For additional questions or concerns on the sewer insurance program, please check our website or call (574)233-0311 or 311 locally.

6. **Trash**
   This is a monthly charge for weekly trash pickup.

7. **Curbside Recycling**
   This is a monthly recycling charge for all St. Joseph County residents.

8. **Fire Hydrant Protection**
   This is a monthly fire hydrant maintenance charge and is based on meter size for all water customers.

9. **Clean Air/Releaf**
   This is a monthly charge for the seasonal Releaf – Leaf Pickup Program.

10. **Sales Tax**
    The water charge is subject to Indiana Sales Tax.
**ACCOUNT SUMMARY**

Account Number: 123456-1234
Service Address: 125 W. COLFAKX AVE
Previous Balance: $0.00
Last Payment Amount/Date: 07/31/13 $78.10
Current Charges: (see account detail) $71.72
Total Amount Due: $71.72

**ACCOUNT DETAIL**

<table>
<thead>
<tr>
<th>Service Period</th>
<th>Days</th>
<th>Meter Type/Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>06/26/13 TO 07/26/13</td>
<td>30</td>
<td>WA 99999353</td>
</tr>
</tbody>
</table>

Location Type: RE
Cycle/Route: 06-03
Bill Comment: CYCLE BILL

<table>
<thead>
<tr>
<th>Service</th>
<th>Consumption</th>
<th>Charge</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>W A WATER CHARGE 5/8&quot;</td>
<td>7</td>
<td>11.56</td>
<td>13.56</td>
</tr>
<tr>
<td>W A WATER LEAK INSURANCE TOTAL WATER SERVICE</td>
<td>2.00</td>
<td></td>
<td></td>
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<tr>
<td>S A SEWER CHARGE 5/8&quot;</td>
<td>6</td>
<td>40.40</td>
<td>41.58</td>
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<tr>
<td>S A SEWER INSURANCE TOTAL SEWER SERVICE</td>
<td>1.18</td>
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<tr>
<td>TA TRASH - RESIDENTIAL</td>
<td>10.56</td>
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<tr>
<td>TA COUNTY RECYCLE PROG TOTAL TRASH SERVICE</td>
<td>1.97</td>
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<tr>
<td>FH FIRE HYDRANT PROTECT</td>
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</tr>
<tr>
<td>CA CLEAN AIR/RELEAF</td>
<td>0.99</td>
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<td></td>
</tr>
<tr>
<td>INDIANA SALES TAX</td>
<td>0.81</td>
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</table>

CURRENT CHARGES $71.72
PREVIOUS BALANCE $0.00
***TOTAL AMOUNT DUE*** $71.72

**USAGE HISTORY**

Compare your water consumption (in units of water)

<table>
<thead>
<tr>
<th>Month</th>
<th>Consumption</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sep</td>
<td>7.0/30</td>
</tr>
<tr>
<td>Oct</td>
<td>10.0/30</td>
</tr>
<tr>
<td>Nov</td>
<td>99999353</td>
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<tr>
<td>Dec</td>
<td>315</td>
</tr>
<tr>
<td>Jan</td>
<td>322</td>
</tr>
</tbody>
</table>

1 Unit or CCF (hundred cubic feet) = 748 Gallons

**BILL MESSAGE**

Approved by the State Board of Accounts for the City of South Bend 2013

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SOUTH BEND MUNICIPAL UTILITIES
125 WEST COLFAKX AVENUE
SOUTH BEND, INDIANA 46601-1601
574.235.9236

SBN0819A AUTO MIXED AADC 604
7000005117 01.0016.0134 5117/1

SOUTH BEND WATER WORKS
PO BOX 7125
SOUTH BEND, IN 46634-7125

Page #: [1/1] 06-03 N

Account Number: 123456-1234
Service Address: 125 W. COLFAKX AVE
Bill Date: 08/14/13
Payment Due Date: 09/05/13
Past Due After: 09/05/13 $76.45
Total Amount Due: $71.72
Amount Enclosed:

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SOUTH BEND WATER WORKS
PO BOX 7125
SOUTH BEND, IN 46634-7125

00099999999000099990000007172