

Water Bill explanation

See sample bill below.

1. Service period

This is the length of time between meter readings (usually about 30 days). In this example, "current" read was taken on 3/28/12 and "previous" read was taken on 2-28/12.

2. Water Charge

This charge is based on meter size and consumption total. The sample customer has 5/8". Billing units are in CCF with 1 CCF equal to 748 gallons.

3. Water leak insurance

This is a monthly fee for all South Bend Water Works customers for the service line repair fund. All 1" or smaller water service lines are insured from leaks between the water main to the front wall of any house or building.

4. Sewer charge

The sewer charge is based on the water meter size and water consumption total. If the consumption total for sewer is less than the water total, then the winter quarter is less than the monthly use. In this example, the winter quarter average must be 1 ccf.

5. Sewer insurance

Sewer insurance covers the sewer lateral from the house to the main sewer with a \$500 deductible. For additional questions or concerns on the sewer insurance program please check the web site at or call (574) 277-8515.

6. Fire hydrant protection

This is a fire hydrant maintenance fee for all customers based on meter size.

7. Monthly fees for all St Joe County residents.

8. Trash

This is a monthly fee for weekly trash pickup. This example has a discount for senior citizens.

9. Curbside Recycling

This is a monthly recycling fee for all St Joe County residents.

SERVICE ADDRESS

125 W COLFAX AVE

ACCOUNT NUMBER	CYCLE	BILL DATE	DUE DATE
xxxxxxx-xxxxxxx	15-05	4/23/12	5/15/12

Last Bill Amount 46.72
 Payments 46.72-
 Adjustments .00
 Balance Forward .00

Location Type : RESIDENTIAL
 Last payment amount/date: 46.72 4/03/12

1.	WA	Service Period	Days	Meter Number	Current	Previous	Usage
		2/28/12 3/28/12	29	82614721	9	9	0
2.	WA	Service		Consumption	Charge		Total
		WATER CHARGE 5/8"			7.76		
		WATER LEAK INSURANCE			2.00		
		TOTAL WATER SERVICE					9.76
		SEWER CHARGE 5/8"			23.69		
		SEWER INSURANCE			1.18		
		TOTAL SEWER SERVICE					24.87
		FIRE HYDRANT PROTECT	2/28/12 3/28/12		2.25		2.25
		CLEAN AIR/RELEAF	2/28/12 3/28/12		.99		.99
		TRASH - SENIOR	2/28/12 3/28/12		6.34		
		COUNTY RECYCLE PROG	2/28/12 3/28/12		1.97		
		TOTAL TRASH SERVICE					8.31
		INDIANA SALES TAX			.54		.54

CURRENT CHARGES 46.72
 PREVIOUS BALANCE .00
**** TOTAL AMOUNT DUE ** 46.72**

Pay 49.56 After 5/15/12

We have initiated a water meter exchange program. Be aware that we will be contacting customers to change old meters or please contact us at 235-9236

PAYMENT OPTIONS

- CREDIT CARD AT 1.574.235.9236
 - MAIL TO PO BOX 7125 SOUTH BEND INDIANA 46634-7125
 - ONLINE AT WWW.SOUTHBENDIN.GOV/WATER
 - BANK DRAFT SIGN UP ONLINE, CALL OR WALK IN
 - DEPOSITORY NIGHT DROP AT 125 WEST COLFAX AVENUE
 - DRIVE UP AND WALK IN
- *Approved by the State Board of Accounts for City of South Bend, 2011*

South Bend Municipal Utility Bill

125 WEST COLFAX AVENUE
 SOUTH BEND INDIANA 46601-1601
 574.235.9236

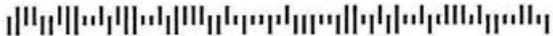
New phone or address see reverse & check this box



SERVICE ADDRESS			
125 W COLFAX AVE			
ACCOUNT NUMBER	CYCLE	BILL DATE	DUE DATE
xxxxxxx-xxxxxxx	15-05	4/23/12	5/15/12

INCLUDE THIS STUB WITH PAYMENT

CURRENT CHARGES 46.72
 PREVIOUS BALANCE .00
**** TOTAL AMOUNT DUE ** 46.72**
 Pay 49.56 After 5/15/12



SOUTH BEND WATER WORKS
 125 W COLFAX AVE
 SOUTH BEND IN 46601

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